

Highlights

801.5 €M
Gross operating income

5,737 €M
Payout
49%

147,325^{€M}

NPL ratio¹ down to

5.1[%]

NPA coverage ratio³

54.7%

CET1 (fully-loaded)2

12%

Customers

Million customers

+1.7% 2017/2016

12.1

Branches

-10.7% 2017/2016

2,473

Service quality

Net promoter score (NPS)⁴

Sabadell quality index with respect to the industry

	2017	Ranking
Large corporates (turnover > 5 €M)	34%	1 st
SMEs (turnover < 5 €M)	19%	1st
Personal Banking	29%	2 nd
Retail Banking	5%	4 th

Sabadell expanded its quality lead over the industry by attaining #1 position in customer experience among large corporates and SMEs

Shareholders

235,130

Proposed Dividend yill after a part of the p

0.07€



Proposed dividend 100% in cash

Dividend yield after approval:

Employees

25,845

89%

in the year

†55.6% **†44.4**%

34.6% of managers are women

4 Accenture NPS benchmark survey. The NPS is based on the question "On a scale of 0 to 10, where 0 is 'not at all likely' and 10 is 'I would definitely recommend it', how likely would you be to recommend Banco Sabadell to a relative or friend?". The NPS is the percentage of customers who answered 9 or 10, after eliminating those who answered between 0 and 6. Includes institutions that are comparable to the Group. Data for the most recent available month.

¹ Includes contingent risks. Sabadell NPLs (excl. TSB, foreclosed assets and NPA) include 20% of the NPLs included in the APS, since that risk is borne by Sabadell in accordance with the APS protocol.

² Pro-forma data post-IFRS 9.

³ Pro-forma post-IFRS 9; includes contingent risks; Sabadell NPLs (excl.TSB, foreclosed assets and NPA) include 20% of the NPLs included in the APS, since that risk is borne by Sabadell in accordance with the APS protocol. Excludes provisions for interest rate floors.

Digital and commercial transformation

Digital customer numbers increased by 10% in 2017 to 4.4M

This is the result of our firm commitment to the digital transformation

4.4^M

(+10% YoY)
Group digital customers

20%

(+1pp YoY) Digital sales in Spain

35^M

(+19% YoY) Monthly web + mobile traffic in Spain

3.3^M

(+17% YoY)
Group mobile customers

59%

(+9pp YoY) Digital sales in the UK

14%

Share of Bizum registrations in Spain

88%

(+2pp YoY) Out-of-branch transactions in Spain

26,725

(+68% YoY) Digital sales of unsecured finance in Spain

332,000

(+108% YoY) Sabadell Wallet downloads in Spain

Banco Sabadell regained investment grade.

Banco Sabadell Group

Global presence

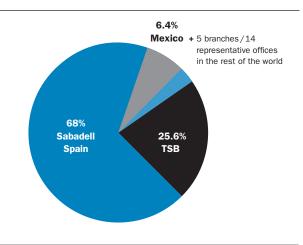
Lending, by geography

Spain

[®]Sabadell



BSabadell
Capital



Financial data

Sound capital position

Balance sheet	€M	2017/2016
Total on-balance sheet assets	221,348	4.2
Customer loans	147,325	(1.8)
Funds under management	204,420	1.4
Own funds	13,426	3.9
Results		
Core banking revenues (comparable data) ⁵	5,025.8	5.5
Net profit attributed to the Group	801.5	12.8
Risks		
NPLs	7,925	(18.7)
NPA coverage ratio (%) ⁶	49.8	
Capital ratios (%)		
CET1 phase-in	13.4	
CET1 fully loaded	12.8	
Liquidity (%)		
Loan-to-deposit (LtD) ratio	104.3	

Quality certificates









MADRID EXCELENTE

ISO 9001 CERTIFICATION

EFQM EUROPEA

⁵ Net interest income and commissions; calculated in like-for-like terms assuming constant exchange rates and excluding Sabadell United Bank.
6 Pre-IFRS 9; excludes provisions for interest rate floors.