### **Banco Sabadell**

## Banking since 1881.

Founded 137 years ago, Banco Sabadell is a member of the IBEX 35 index and an international banking group with a network of 2,457 branches and about 12 million customers. Banco Sabadell is one of Spain's leading banks and occupies a pre-eminent position in personal and business banking.

With a young, highly qualified workforce equipped with IT and sales resources to meet the needs of today's market, Banco Sabadell's business model is geared to being its customers' main bank through long-term relationships based on quality and commitment.

By building lasting, profitable relationships, Banco Sabadell works with its customers throughout their financial life cycle, offering solutions and channels to meet their needs and a comprehensive range of products and services that favour long-term relationships based on the principles of professionalism, ethics and transparency.

Banco Sabadell has also proven to be an agile, customer-centric institution that adapts its business model to different market needs through a range of brands and business lines that represent distinctive value propositions.

Banco Sabadell's strategic aims have traditionally been set out in three-year business plans.

In 2018, Banco Sabadell presented a new Business Plan in which it laid the strategic groundwork for the next economic cycle. The plan's ambitions are coherent with the values and objectives that have characterised the Bank since its foundation.

The Business Plan announced in February 2018 pursues profitability, sustainability and value creation.

Profitability means continuing to expand in the main markets where Banco Sabadell operates, improving efficiency and accelerating balance sheet normalisation.

Sustainability means continuing to develop the technological capabilities that are required to offer a value proposition, as well as attracting versatile talent to undertake the commercial and digital transformation of the institution and adapt it to the current changing environment.

Ultimately, the Banco Sabadell Business Plan is rooted in value creation for all its stakeholders, while offering a wide range of products and quality of service to its customers.

All this while maintaining Banco Sabadell's commitment to a society and the environment in all the territories where it operates, through ethical and responsible development of its business.

The year 2018 was characterised by two major events. Firstly, the Bank culminated the process of removing real estate assets from its balance sheet. It Bank announced an agreement to sell practically all of its real estate exposure for €9,100 million gross, and other agreements to sell €3,161 million gross of non-performing loans. With this reduction, non-performing assets represent just 1.8% of the balance sheet (considering 100% of the exposure to the non-performing assets covered by the APS). Secondly, it completed TSB's systems migration. There were a number of incidents affecting customers when the new platform went live, and extraordinary expenses were incurred to resolve them; nevertheless, the new platform provides TSB with vital operational independence, which will lend it greater agility and efficiency and will enable it to expand into new lines of business. Both milestones were very significant because of their strategic implications and their contribution to enhancing the Bank's profitability in the future, although they had an impact on the bottom line in the short term.

The Group achieved excellent commercial performance in 2018, having expanded loans and advances and increased ordinary banking revenues by 2.9% in the year. At the same time, Banco Sabadell has a solid capital position, with a pro-forma fully-loaded CET1 ratio of 11.3% at year-end. The Bank also continued to advance steadily in the process of digital and commercial transformation by virtue of its strong commitment to the new demands of the digital era, which include process digitalisation and the evolution of the organisation's culture. As a result, the Bank is in the process of seizing the opportunities offered by new technological capacities.

To conclude, 2018 was a key year for the future of Banco Sabadell since, in addition to culminating the disposal of real estate assets and completing the TSB migration, it achieved excellent commercial performance and continued to advance with digitalisation in order to offer its customers better products and services.

# In 2018, Banco Sabadell concluded the normalisation of its balance sheet and the TSB systems migration.

#### G1 Banco Sabadell landmark developments

A group of 127 businesspeople and merchants in Sabadell founded the Bank, with the goal of financing local industry.		Acquisition of NatWest Spain Group and Banco de Asturias.		bid for Banco Ba Atlántico.			Banco Urquijo.		Acquisition of BBVA's private banking business in Miami (USA). Sale of 50% of the insurance business.		Takeover bid for 100% of Banco Guipuzcoano.		Acquisition of Banco CAM.		d ions co	Sale of Sabadell United Bank (USA). 2017	
1001		199	0	2003	>	2000		2008	•	201	0	201.	2	2014	•	2017	
	<b>1965</b> Expansion nearby tow		2001		2004		2007		2009		2011		2013	3 20		015	
			Banco Sa is floated Acquisitic Banco He	on of	Capital in and entry the IBEX- Banco Atl integrate technolog operating	r in 35. lántico d in gical and	Acquisiti TransAtl Bank (M	antic	Acquisiti Mellon U National Bank.	nited	Acquisitio of the ass and liabilit of Lydian Private Ba (Miami) ar announce of the adjudicati Banco CA	ets ties nk nd ment on of	Acquisitic of the Ca Penedès network, Gallego a the Span business Lloyds Ba Group.	ixa Banco nd ish of	TSB acquis Bank li in Mex	icence	

Banco Sabadell operates in 20 countries through branches, representative offices, subsidiaries and investees; 31% of its loan book is located outside Spain (G2).

### G2 Banco Sabadell - foreign market presence



Andorra Bogota (Colombia) Mexico City (Mexico) London (United Kingdom) Branches Miami (USA) Paris (France) Casablanca (Morocco) Lisbon (Portugal) London (United Kingdom)

Representative offices
Algiers (Algeria)
Sao Paulo (Brazil)
Beijing (China)

Shanghai (China) Bogota (Colombia) Dubai (UAE) New York (USA) New Delhi (India) Warsaw (Poland) Lima (Peru) Santo Domingo (DR) Singapore (Singapore) Istanbul (Turkey) Caracas (Venezuela)